

March 19, 2019 (Sent to SDS Nidea by RD Gilbert T. Sadsad)

Be quick, courteous, and efficient in dealing with clients. Government working hours should not be spent playing games or in social media.

This warning was issued by the Civil Service Commission (CSC) as Commissioner Aileen Lourdes A. Lizada announced that she will do spot checks of national government agencies and local government units nationwide to check services provided.

"In all my regional visits, the formula will be the same. We will visit government offices at any given hour. We need to let government workers know that the CSC is monitoring them. Hindi ibig sabihin na nakapasok ka sa gobyerno ay wala na pong check. Paalala po sa lahat ng kawani ng gobyerno na gawin po natin ang nararapat lamang, magbigay ng mahusay at tapat na serbisyo sa kliyente natin," explained CSC Commissioner Lizada.

The spot check is also a way for the CSC to determine if the human resource policies crafted are implemented on the ground and to address gaps through feedback gathered, especially in the provision of frontline services. The Commissioner believes that frontline service units are crucial in improving the perception of clients of government efficiency as they are the first line of contact with the citizenry.

CSC reiterates prohibition on playing mobile games during office hours

Meanwhile, CSC Commissioner Lizada reiterated the warning against playing mobile games during office hours. "Whether an employee uses government or personal tablet or computer or mobile phone, playing games during office hours is not allowed," said the CSC Commissioner.

In a spot check conducted in LGU Naval in Biliran, three employees were caught either playing mobile games or watching videos on their phones. The spot check was prompted by the issuance of an office memorandum by Naval Mayor Gerard Espina stating that "a significant number of employees" were reported to be playing mobile games during office hours."

Commissioner Lizada said such an act may be treated as Conduct Prejudicial to the Best Interest of the Service. Under CSC Resolution No. 1701077 or the Rules on Administrative Cases in the Civil Service (RACCS), government officials and employees found guilty of Conduct Prejudicial to the Best Interest of the Service for the first time will be suspended for six months and one day up to one year, and dismissed from the service on the second offense. # # #

SCHOOLS DIVISION OF SORSOGON
Capitol Compound, Sorsogon City

March 20, 2019

MEMORANDUM

To: All Concerned

For your information, guidance and strict compliance.


LOIDA N. NIDEA, Ed. D, CESO V
Schools Division Superintendent