



Republic of the Philippines
Department of Education
Region V
SCHOOLS DIVISION OF SORSOGON

June 6, 2025

DIVISION MEMORANDUM

No. 153, s. 2025

**ACTIVATION OF 2025 OPLAN BALIK ESKWELA PUBLIC ASSISTANCE AND
COMMAND CENTER (OBE PACC)**

TO : Assistant Schools Division Superintendent
SGOD and CID Chiefs
Public Schools District Supervisors
SDO Officials and Personnel
School Heads
All others concerned

1. In compliance with DepEd Memorandum No. 045, s. 2025 issued on May 22, 2025 with the Subject : 2025 National Oplan Balik Eskwela, this Schools Division is hereby activating the DepEd Sorsogon Province Division OBE-PACC commencing on June 9, 2025 and will operate until June 20, 2025
2. The Division OBE-PACC is part of the Department's efforts to ensure that learners from public and private schools are properly enrolled. It aims to address problems, queries and other concerns commonly encountered by the public at the start of the school year.
3. The Division OBE-PACC shall provide the public with important information through press releases, media interviews, website postings, updates on the official Facebook, X, and Instagram accounts, and other available media.
4. The Division OBE-PACC shall serve as an information and complaints processing and routing mechanism. It shall perform the following functions:
 - a. receive, process, and respond to simple queries, information requests and complaints from the general public, including those forwarded by other DepEd offices;
 - b. assist in the dissemination and clarification of DepEd policies, programs, projects, and processes, particularly those relevant to the opening of classes;
 - c. correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific offices' appropriate action; and
 - d. monitor, document, and submit reports on all issues and concerns received by the OBE-PACC, including the action taken.



Balogo Sports Complex, Balogo, Sorsogon City, Sorsogon 4700
Landline: (056) 211-6461
Email: sorsogon@deped.gov.ph
Website: depedsorsogon.com.ph



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5. The Division OBE-PACC shall be accessed through the following:

- a. Hotline : (056) 211-64-61
- b. Facebook: OSDS - DepEd Sorsogon Province Official
- c. Walk-in assistance at DepEd Sorsogon Schools Division Office, SGOD, 1st floor, Balogo Sports Complex, Sorsogon City

6. The Division OBE-PACC shall be composed of the following:

- Chairperson : Jose L. Doncillo, CESO V, SDS
- Co-Chair : Cheryll V. Bermudo, CESE, ASDS
- Vice Chair : Gina Q. Tarog, CID Chief
John Rey J. Perez, SGOD Chief
- Members : Atty. Noel B. Evan, Division Legal Officer
Joseph John J. Perez, Division DRRM Coordinator
Roman B. Jebulan, SEPS Planning & Research

7. The Public Schools District Supervisors are hereby enjoined to set up District/School OBE-PACC to provide information and assistance to the public and refer matters for technical and legal assistance to the Division OBE-PACC. The District/School OBE-PACC may be composed of the following:

- Chairperson : PSDS (district) / School Head or Assistant Principal (school)
- Members : Non-teaching personnel

8. All expenses relative to this activity are chargeable against school/SDO MOOE/local funds subject to usual accounting and auditing rules and regulations.

9. Immediate dissemination of and compliance with this Memorandum are desired.


JOSE L. DONCILLO, CESO V
Schools Division Superintendent

sgod/socmobnet/jjp



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