




Republic of the Philippines
Department of Education
Region V
SCHOOLS DIVISION OF SORSOGON

Advisory
August 15, 2025

Warning on Fraudulent "Bank Loan Eligibility" Emails Using Compromised DepEd Accounts

TO: Assistant Schools Division Superintendent
Chief Education Supervisors, CID and SGOD
Education Program Supervisors
DepEd SDO Sorsogon employees
Heads of Public Elementary and Secondary Schools
All others concerned

1. This Office received several reports of fraudulent emails sent to DepEd employees, falsely claiming that the recipient is "eligible for a bank loan." These messages may appear convincing because they use the name of legitimate banks and are sent from DepEd email accounts that may have been compromised. Some even contain links or instructions asking you to provide personal or financial details.
2. These messages are part of a scam intended to steal sensitive information such as bank account numbers, identification details, or DepEd account credentials. Once obtained, these details can be used to gain unauthorized access to your bank accounts, compromise more DepEd accounts, and spread additional fraudulent messages to your colleagues.
3. If you receive such an email, do not reply, click on any links, or download any attachments. Delete the message immediately and report it to your division ICT personnel or forward it to the official DepEd IT helpdesk. If you suspect your account has been compromised, change your password at once.
4. To protect your DepEd account, always use a strong and unique password, never reuse it on other sites, and enable two-factor authentication whenever possible. Sign out of accounts on devices you are not actively using and avoid using your DepEd email for non-official purposes.
5. For immediate and widest dissemination.


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